

# ANNUAL REPORT

CITY OF ATLANTA



DEPARTMENT OF TRANSPORTATION





## TABLE OF CONTENTS

**06** VISION, MISSION & CORE VALUES

**08** WHO WE ARE

**10** WHAT WE DO

**16** HOW WE'RE DOING

**20** THE ROAD AHEAD

**22** UPCOMING PROJECTS

**24** THANK YOU

**26** ENGAGE WITH US

“ATLDOT is the efficient and effective organization we originally envisioned for the City of Atlanta.”



As the 60th Mayor of the City of Atlanta, I am pleased to present the 2021 Annual Report for the Atlanta Department of Transportation (ATLDOT).

Transportation is an important contributing factor to our city's sustainability and success. Our city began as the railroad hub of the South. Its original name "Terminus" forecasted the vital role transportation would play in securing Atlanta's status as an international city and global business powerhouse. Our region is expected to add 2.5 million people by 2040, which underscores the urgent need to address challenges and build a more accessible, equitable transportation system. To remain competitive and support anticipated growth, the city requires a transportation network that reduces automobile reliance and offers convenient, affordable, and safe travel alternatives.

In 2018, our administration introduced Atlanta's first Transportation Plan, and in 2019, the Atlanta Department of Transportation (ATLDOT) was formed. This department serves as the coordinating agency for all transportation matters within city government, as well as for citizens and external agencies. Built with dedicated staff from the Department of Public Works, City Planning and Renew Atlanta, ATLDOT is fully equipped to plan, design, construct and maintain the mobility network outlined in the One Atlanta Strategic Transportation Plan.

Despite unforeseen challenges brought on by the COVID-19 pandemic, ATLDOT is the efficient and effective organization we originally envisioned for the City of Atlanta. This report, the first for ATLDOT, provides a snapshot of that progress through the lens of our One Atlanta Strategic Transportation Plan and its four pillars of success:

- A safe, welcoming, and inclusive city
- Thriving neighborhoods, communities, and businesses
- World-class employees, infrastructure, and services
- An ethical, transparent, and fiscally responsible government

We invite you to review ATLDOT's accomplishments in this inaugural year. These achievements bring us closer to our vision of One Atlanta, where all residents and visitors can safely travel on the roads, sidewalks, bike lanes and transit system with trust and confidence.

*Keisha Bottoms*  
**KEISHA BOTTOMS**  
 MAYOR OF ATLANTA, GEORGIA



As we reflect upon this time, several things stand out to me:

- Our team can do anything. When asked, we rise to the occasion. From digitizing our business processes, to modifying our snow and ice response, to combatting a viral threat, our team is dauntless.
- Our team has a "get-it-done" attitude. We understand our role as a service provider, and we seek to solve problems and deliver projects in all four corners of the city.
- Our team builds its foundation upon trust. This begins with trust among ATLDOT employees and extends to our external stakeholders. We have worked together through some serious and difficult situations this year. Each time, we were better off tackling these issues head on and maintaining transparency during the process.
- Our team puts safety first. Whether modifying schedules, investing in new equipment, or conducting team training, we know that safety is our business.
- We are developing a sense of pride in our work, and rightfully so. Our work matters. Each ATLDOT employee matters.

As the inaugural Commissioner of the City of Atlanta's Department of Transportation (ATLDOT), it has been my great honor to observe the evolution and growth of one of the most agile, innovative, and determined organizations with which I have been privileged to work.

Our first fiscal year as a city department is in the books, and what a great year it has been. ATLDOT came together as a team during a global pandemic, facing everything from civil unrest to natural disasters. Through it all, we got the job done, kept our team members safe, and served as excellent public stewards.

Our team has successfully merged personnel, streamlined administrative and operational functions, and implemented planning and construction practices save money and improve processes. Our new organizational structure not only allows for focused planning and design, it also ensures a cohesive approach to maintenance and construction delivery.

As a fan of the "Fast & Furious" movie franchise, I often refer to a quote from the character Han in *Tokyo Drift*, "It is trust and character I need around me... Who you choose to be around you lets you know who you are."

As we continue to build ATLDOT, we build upon a foundation of trust and character. On this foundation, our team can accomplish anything.

*Josh E. Rowan*  
**JOSH ROWAN**  
 COMMISSIONER, ATLDOT

“Our team can do anything. When asked, we rise to the occasion.”





# VISION, MISSION & CORE VALUES

## VISION STATEMENT

The Atlanta Department of Transportation (ATLDOT) will deliver a standard of excellence with consistent quality and value for safety, equity, and mobility.

## MISSION STATEMENT

The mission of ATLDOT is to design, deliver, and maintain an efficient multimodal transportation system (e.g., walk, cycle, transit, car, freight) that provides Atlanta residents, commuters, and visitors safe and equitable access, within and to the city, in alignment with the Atlanta Transportation Plan.

## CORE VALUES

- **Safety** is our highest priority.
- We provide high-quality **customer service**.
- We are stewards of public monies and must be **transparent** and **accountable**.
- **Employee commitment** is our most valuable resource.



We are developing a sense of pride in our work, and rightfully so. Our work matters. Each ATLDOT employee matters.

# OUR LEADERSHIP



**COTENA P. ALEXANDER**  
OFFICE OF TRANSPORTATION  
INFRASTRUCTURE MANAGEMENT  
DEPUTY COMMISSIONER



**DOUGLAS NAGY**  
OFFICE OF STRATEGY & PLANNING  
DEPUTY COMMISSIONER



**JESSICA FULTON**  
OFFICE OF CAPITAL DELIVERY  
DEPUTY COMMISSIONER



**NICOLE QUARLES-THOMAS**  
ADMINISTRATION & FINANCE  
SENIOR DIRECTOR



**NURSEF KEDIR**  
TRANSPORTATION ENGINEERING  
SENIOR DIRECTOR



**KAJARA ANDERSON**  
LEGISLATION & CONTRACT ADMINISTRATION  
DIRECTOR



**AMY M. WILLIAMS**  
MARKETING & COMMUNICATIONS  
DIRECTOR



**BETTY SMOOT-MADISON**  
STRATEGY & PLANNING  
MOBILITY DIRECTOR



**DAPHNE RACKLEY**  
DEPUTY CIO OF TRANSPORTATION



## WHO WE ARE

Before the Atlanta Department of Transportation (ATLDOT) was formed, some Atlanta residents felt frustrated by the lack of basic transportation infrastructure, like pothole-free streets and accessible sidewalks. The City of Atlanta had three separate departments working independently on planning, designing, constructing, and maintaining transportation infrastructure projects across the city.

With gaps in service and lagging response, it was evident a new approach was needed. The Department of Transportation was officially legislated in June 2019, delivering on a goal of the Bottoms Administration and efforts by Councilmember Andre Dickens. The formation of this new department combines multiple functions into a central unit with a common vision— one team and one plan focused on building safer streets that equitably serve every Atlantan.



## WHAT WE DO

ATLDOT has established three new offices working collaboratively to improve ATL311 customer service response, citywide transportation maintenance, and new project planning, design, and delivery.

### OFFICE OF TRANSPORTATION INFRASTRUCTURE MANAGEMENT

Transportation Infrastructure Management (TIM) is responsible for maintaining and operating the City of Atlanta's multimodal transportation system for residents, commuters, and visitors.

### PROJECT HIGHLIGHT – LIGHT UP THE NIGHT

The "One Atlanta – Light Up the Night" initiative will increase the city's streetlight footprint by 10,000 lights – with focus on areas with high rates of traffic crashes and crime. The plan follows a six-month streetlight inventory and assessment conducted by the City of Atlanta's Department of Transportation (ATLDOT) and a team of industrial engineering students at the Georgia Institute of Technology (Georgia Tech). As part of the inventory, the team has evaluated the city's existing streetlight footprint and identified where additional streetlights are most needed based on crime rates, crash rates, and existing lighting coverage. The Georgia Tech students built their own predictive analytics model that suggested the city could achieve a crime reduction of up to 20% in districts that today don't have sufficient lighting. ATLDOT is now installing lighting based on the higher-need locations identified through the assessment. This innovative approach will result in safer, thriving neighborhoods, communities, and businesses.

“As part of the inventory, the team has evaluated the city's existing streetlight footprint and identified where additional streetlights are most needed.”



\*Actual drone image of MLK Jr. Dr.



**OFFICE OF CAPITAL DELIVERY**

Capital Delivery is responsible for managing major transportation construction projects, including Renew Atlanta Bond, TSPLOST, Capital Improvement Projects, and state-funded sidewalks and resurfacing projects.

Projects include:

- Complete Streets
- Bridges
- Resurfacing
- Roadway Improvements
- Sidewalk & Mobility
- Traffic Signals
- Multi-use Trails
- Public Art
- Public Facilities
- Public Safety Improvements

**PROJECT HIGHLIGHT:  
MARTIN LUTHER KING JR.  
DRIVE CORRIDOR  
IMPROVEMENT PROGRAM**

Martin Luther King Jr. Drive is an important east-west transportation corridor in Atlanta and the state of Georgia, connecting regional destinations, as well as providing access to the businesses, communities, and other resources along the roadway. In the past, the corridor has been focused primarily on vehicular travel. The “complete street” constructed this year provides a safer, multimodal corridor from Northside Drive to Fulton Industrial Boulevard. With pedestrian, signal, and lighting safety improvements; and protected bicycle infrastructure; the corridor is now a more welcoming community asset with resurfacing, restriping, a linear walking park, new landscaping, and art installations.



**OFFICE OF STRATEGY & PLANNING**

Another process improvement realized under ATLDOT is in the area of mobility planning through ongoing collaboration with the department's maintenance and construction professionals. ATLDOT's Office of Strategy and Planning assures that all transportation designs address the City of Atlanta's increasing need for safe and diverse options, with high-quality pedestrian and bicycle infrastructure. Strategy and Planning oversees multimodal initiatives, including:

- Vision Zero
- Tactical urbanism
- Actions Plan for Safer Streets
- Shareable bikes and scooters

**PROJECT HIGHLIGHT:  
VISION ZERO ATLANTA**

ATLDOT's Office of Strategy and Planning leads implementation of the city's Vision Zero initiative. Recognizing that even one traffic fatality in the City of Atlanta is unacceptable, the Atlanta City Council adopted Vision Zero in April 2019. This systems-based approach focuses on eliminating traffic deaths, and reducing crashes and serious injuries.

A major component of the City of Atlanta's Vision Zero initiative is a citywide ordinance lowering the default speed limit on local roads to 25 miles per hour. To reinforce this initiative, a major public awareness campaign, #Drive25 to #SaveLives, was created to eliminate crash-causing behaviors and improve public health and safety.



**VISION ZERO PLEDGE**  
Take the pledge to  
#Drive25 to #SaveLives

**TAKE THE VZ PLEDGE TODAY**

Vision Zero also encompasses the Mayor's Action Plan for Safer Streets (APSS). This \$5 million plan brings accelerated safety redesigns to Atlanta's roadways. As part of the plan, more than 20 city corridors have been identified for rapid implementation changes to improve safety for people who walk, drive, take transit, ride a bike or e-scooter. Bicycle lane installations on Cherokee Avenue SE and Spring Street NE have been completed under this program.





## HOW WE'RE DOING

### ATLDOT IS GETTING IT DONE - A Quick Look at Our Numbers

In alignment with the Mayor's vision of "an ethical, transparent, and fiscally responsible government," ATLDOT is committed to reporting its project and financial dashboards on a quarterly basis.

Performance Metrics (Capital Delivery and TIM)

## 2021 BY THE NUMBERS

New Sidewalks

**9,161 LF**

Signs Installed

**9,390 EA**

Sidewalk Repaired

**34,611 LF**

New Bike Lanes

**2.23 MI**

New Crosswalks Installed

**49 EA**

Potholes Repaired

**2,865 EA**

Resurfaced Roads (Lane)

**34 LANE MI**

Lights Maintained

**10,381 EA**

5-Year TSPLOST

**\$278M**

Renew Bond Program

**\$257M**

- LF = Linear Feet
- EA = Each
- MI = Miles
- M = Million

\* 2021 By the Numbers are cumulative metrics from July 2020 - June 2021



**\$48.7M**  
FY21 Adopted Budget



**\$278M**  
5-years TSLP/LOST



**\$257M**  
Renew Bond Program

**13,750**  
Customers served by number of work orders



**300+**  
ATLDOT Dedicated Workforce

**~159,500**  
ALTDOT Total Assets

**= ~1,000**  
ALTDOT Total Traffic Signal Intersections

**~54,000**  
ALTDOT Total Streetlights

**~4,500**  
ALTDOT Total Miles of Roadway

**~100,000**  
ALTDOT Total Installed Signs

**PANDEMIC PROGRESS... WE NEVER STOPPED**

The dedicated employees of ATLDOT worked tirelessly throughout this global health pandemic to deliver vital transportation services and improvements throughout the city. During this critical time, our primary focus has remained on the safety of pedestrians, cyclists, motorists, transit users, and scooter operators. By reinventing ways to socially

interact with the public, we helped to reduce the transmission of the COVID-19 virus. The women and men of our transportation team work together to continue making our roads safer and more accessible. Our work exemplifies the "world-class employees, infrastructure, and services" envisioned in the One Atlanta Strategic Transportation Plan which guides ATLDOT.



**PUBLIC ENGAGEMENT**

Public engagement is vital in building, managing, and protecting of ATLDOT's reputation and brand. The sustainability and success of this organization depends on how it is viewed by its stakeholders. Building trust and exhibiting transparency are the foundations of all ATLDOT's public engagement

initiatives. This ensures issues are recognized and addressed effectively with major project milestones (ground breakings, ribbon cuttings, and dedications) celebrated along the way. These efforts also contribute to creating the thriving neighborhoods, communities, and businesses of an inclusive and successful One Atlanta.



“It's important that we are addressing transportation-related issues from a safety, equity, and disability mindset.”  
Carden Wyckoff



“We are going to need a way of getting from point A to point B. We definitely need some ways of transporting for commerce, as a pedestrian.”  
Renaë & Lucky Ehigiamusoe

**FY22 KEY GOALS:**

- Continue installation of 10,000 streetlights through the "Light Up the Night" initiative
- Finalize Vision Zero Action Plan
- Develop sidewalk and ADA prioritization lists throughout the City of Atlanta
- Establish 10-year street resurfacing plan
- Address \$1M backlog of speed table installations
- Restripe 25% of city streets using thermoplastic striping
- Complete installation of 25 MPH speed limit signs

“

As we continue to build ATLDOT, we build upon a foundation of trust and character. On this foundation, we can accomplish anything as a team.



**COMPLETE STREETS**

- Howell Mill Rd. Complete Street
- Fifth St. Complete Street
- Fairburn Rd. Complete Street
- Joseph E. Lowery Blvd. Complete Street
- W. Peachtree St. & Spring St. Complete Street
- Cascade Rd. Complete Street
- Ralph David Abernathy Blvd. Complete Street
- Piedmont Ave. Complete Street
- Juniper St. Complete Street
- U.S. 19 Spring St. Pedestrian Mobility

**ROADWAY IMPROVEMENTS**

- Piedmont Rd. Capacity Improvement
- Dekalb Ave. Safety Improvements
- Peachtree Corridor Multimodal - Phase 3
- LMIG Resurfacing
- Huff Rd. Widening
- Krog St. Tunnel Lighting
- Unpaved Roads - Phase 1
- Quick Implementation Bicycle Projects
- 15th St. Extension
- Wieuca Rd. Roundabout
- Stafford St. SW - Concrete Pavement Rehab

**TRAFFIC SIGNALS**

- Traffic Combo 1
- Peachtree St. TCC
- Piedmont Ave. Pedestrian Safety
- Howell Mill Rd. at Moores Mill Rd. Intersection Improvements

**SIDEWALK AND MOBILITY IMPROVEMENTS**

- Little Five Points CID Improvements
- CDBG Sidewalks
- North Ave. & Somerset Ter. Pedestrian Beacon (AA)
- Deering Rd. Sidewalks
- Broad St. Boardwalk
- Cheshire Bridge Rd.
- Local District Sidewalk (Old Ivy, Edgewater, Putnam)
- Cherokee Ave. Safer Streets
- Annual Sidewalk Maintenance and Repairs
- Midtown CID ADA Sidewalk Repairs

**MULTI-USE TRAILS**

- Eastside Trolley Greenway Trail
- PATH400
- Northside Dr. Underpass



### OUR TEAM

The Atlanta Department of Transportation would like to acknowledge and thank its 300+ employees for their hard work and dedication in service to the citizens of Atlanta.



### OUR PARTNERS

Thank you to the Atlanta Department of Transportation's community and governmental partners.



### WEBSITE AND SOCIAL MEDIA

The Atlanta Department of Transportation's website serves as an open portal to all real-time project, finance, and permitting information (i.e., project status, service requests, permits, GIS maps). In addition, ATLDOT's social media platforms expand access to timely updates and two-way communication.



ATLDOT.ATLANTAGA.GOV



### FOLLOW US ON SOCIAL MEDIA



.COM/ATLDOT



@ATLDOT



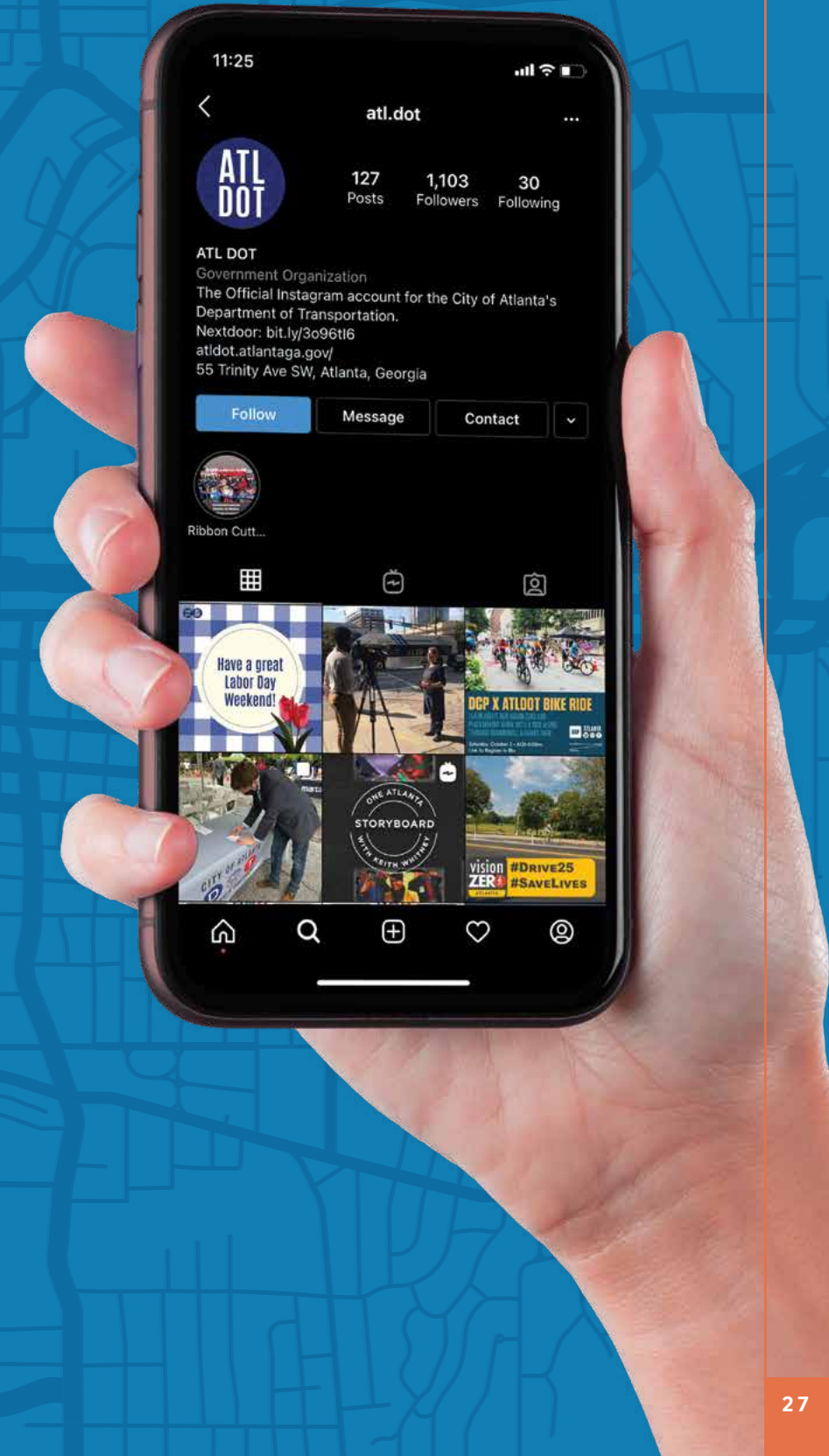
ATL.DOT



ATLDOT



ATLDOT





**CITY OF ATLANTA**  
Kiesha Lance Bottoms  
Mayor

Felicia A. Moore  
President

Michael Julian Bond  
Post 1 At Large

Matt Westmoreland  
Post 2 At Large

Andre Dickens  
Post 3 At Large

Carla Smith  
District 1

Amir R. Farokhi  
District 2

Antonio Brown  
District 3

Cleta Winslow  
District 4

Natayln Mosby Archibong  
District 5

Jennifer N. Ide  
District 6

Howard Shook  
District 7

J.P. Matzigkeit  
District 8

Dustin R. Hillis  
District 9

Andrea Boone  
District 10

Marci Collier Overstreet  
District 11

Joyce Sheperd  
District 12

